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## TÓM TẮT BẰNG TIẾNG ANH

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### Survey on the Application of Research Methods in the Field of Information and Libraries in Vietnam

Do Van Hung, Bui Thi Anh Tuyet

**Abstract:** This study investigates the current situation of applying research methods in the field of library and information science regarding the following aspects: research problem, theory, research question, hypothesis, data collection method, research sampling, data analysis software, use of data, and research ethics. The results show that there are four major issues: there is a gap between the approach to modern research methods and their

application in practice; inadequate approach to research methods, especially mixed research; conducting research without proper theories; and misunderstanding the roles of hypothesis and a lack of knowledge about how to develop and test hypothesis.

*Keywords:* Research Methods; Library and Information; Quantitative Research; Qualitative Research; Mixed Methods Research.

### International Experience and Proposed Methods of Assessing Information Literacy for University Students in Vietnam

Bui Thi Thanh Huyen, Dinh Viet Hai

**Abstract:** In order to promote lifelong learning and improve learners' self-study ability in the context of information explosion and the current information technology era and Industry 4.0, the development of information literacy for students is absolutely necessary. One of the important issues in developing information literacy for learners is measuring and evaluating students' information literacy. This article aims at analyzing and evaluating

the existing information literacy frameworks in the world to propose a set of criteria and indicators for assessing students' information literacy, as well as identifying groups of knowledge and skills that need to be assessed to identify the level of students' information literacy.

*Keywords:* Information Literacy; Information Literacy Assessment; Higher Education; Learners' Capability; Education Evaluation.

## Connecting the Digital Library System in Higher Education Institutions

Pham Quang Quyen

**Abstract:** Nowadays, digital libraries are more and more important in society. Especially, they become one of the most important factors for improving the quality of training and researching in education institutions. The upcoming development trend of digital libraries is integration to become a digital library system network. In this article, the author focuses on analyzing

the factors affecting the digital library information system network and then proposes solutions to build a model of a digital library information system network in education institutions.

*Keywords:* Digital Library; Information System; Digital Library System; Digital Library Network.

## QR Code Application to Improve the Quality of Library Services at Thang Long University Library

Nguyen Thi Bich Thuan, Do Van Hung

**Abstract:** Nowadays, quick response codes (QR) have been widely applied in many fields such as: purchase, lookup, payment, check-in, etc. The development of QR code technology applications in activities at the library have been initially implemented. However, the application of QR codes with regard to the characteristics of university libraries is still limited. In this article, we analyze the development trend of QR code application to provide and maximize the information use of university

library products in general. The goal is to achieve an user-centered approach and foster creativity among users to self-explore as well as self-study. This application has been in effect at Thang Long University Library. The results of this implementation is that the library has attracted more users, improved service quality gradually, and enhanced its operations.

*Keywords:* QR Codes; Quick Response Code; Mobile Applications; QR Code Applications; University Library.

## Public Relations in University Libraries

Bui Thanh Thuy

**Abstract:** The public university library includes groups of people outside the library: users, university administrators,

sponsors; and the group inside the library: the staff working in the library. Good public relations help the public have an awareness

of university library's mission and enhance the quality as well as usability of library products and services. With regard to internal public relations, some tools regularly used by university libraries to enhance this activity are internal documents, library culture and meetings. Meanwhile,

with external public relations, university libraries use basic tools such as: user training classes, exhibitions, library publications, connection with users via the internet and library space.

**Keywords:** Public Relations; University Library.

## **Developing Open Educational Resources towards Building a Learning Society and Lifelong Learning**

Dong Duc Hung

**Abstract:** This paper describes the influence of technology on education and the essential needs to build a learning society and encourage lifelong learning. After introducing the process of formation and development of Open Educational Resources (OER) in the world and Vietnam,

the author makes recommendations to develop open educational resources to promote a learning society and lifelong learning.

**Keywords:** Open Educational Resources; Open Courseware; Learning Society; Lifelong Learning.

## **Students' Online Learning Experience in the Context of the COVID-19 Pandemic at the University of Social Sciences and Humanities**

Nguyen Thi Kim Dung, Nguyen Thi Trang Nhung

**Abstract:** The research analyzes in-depth online learning experiences on the VTVlive platform of students at the University of Social Sciences and Humanities, Vietnam National University, Hanoi in the context of the Covid-19 pandemic. By using an online questionnaire with 402 students studying various courses and from various majors of the university, the study has shown the advantages and limitations of the platform from the experience of users. The results of the survey will help the university and the

provider of the platform to have a basis to update and improve the software, improve the efficiency of student learning, ensure the quality of teaching and research for students; as well as ensure the general educational process at the university.

**Keywords:** Student; University of Social Sciences and Humanities; User Experience; E-learning Software; LMS - Learning Management System.

## **Reading Culture of Students at People's Public Security Schools in the Context of Digital Transformation**

Vu Thi Thu Ha, Nguyen Thi Kim Dung

**Abstract:** In recent years, the construction and development of reading culture have received a lot of attention from the Ministry of Public Security, especially in the training units of the People's Police throughout the country. This special learning environment has a centralized model of learning and unifying disciplines; the use of mobile devices and the Internet has to be in accordance with the rules, and there is strict management. This has led to a difference between students of the People's Public Security Schools (PPSS) and other schools. This difference has a great impact on the thinking and lifestyle, as well as on the learning activities of students. Students have changed markedly, especially in the context of the national digital

transformation, from the habits of using the information to the demand of students for information. Students of PPSS need to achieve the ability to synthesize and apply information in the process of reading and studying documents in order to adapt timely to Industry 4.0. In response to the demand for a comprehensive reform in education to create a regular, competent and modern police force, the culture of reading plays an important role in guiding students in receiving information, accumulating and improving knowledge, practicing and applying it in their work.

**Keywords:** Reading Culture; People's Public Security Academy; People's Police Academy 1; University of Fire Fighting and Prevention.